

Fact Sheet

Provider Data Management/Credentialing Verification Organization (PDM/CVO) Delegated Enrollment/Credentialing

What is Delegated Enrollment/Credentialing?

Hospitals and large health care systems can enter a delegated enrollment/credentialing relationship with NC Medicaid where enrollment and credentialing activities are completed by the delegated entity for limited risk providers, and the results are transmitted to the Provider Data Management/Credentialing Verification Organization (PDM/CVO) for a simplified enrollment process for those providers.

HOW TO BECOME A NORTH CAROLINA DELEGATED ENTITY

Although the full process is still under development, the Delegated Entity must:

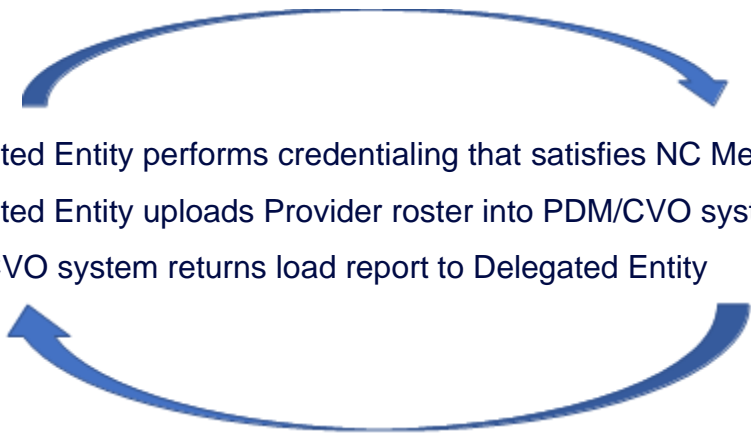


WHY IS NC DHHS ALLOWING DELEGATED ENROLLMENT/CREDENTIALING ?

- Helps entities manage large volumes of providers
- Reduces administrative burden
- Accommodates network growth
- Expedites enrollment

- Speeds up reimbursement
- Increases practitioner satisfaction
- Removes enrollment application fees

HOW TO ENROLL PROVIDERS AS A DELEGATED ENTITY

- 
- Delegated Entity performs credentialing that satisfies NC Medicaid requirements
 - Delegated Entity uploads Provider roster into PDM/CVO system
 - PDM/CVO system returns load report to Delegated Entity

WHAT IS A DELEGATED ENTITY RESPONSIBLE FOR ?

Delegated entities will be responsible for completing the functions below when onboarding new providers and locations (facilities or groups) that will participate with North Carolina DHHS' multiple payer health plans. These functions must occur upon enrollment of a new provider as well as intermediately, in accordance with state, federal and National Committee for Quality Assurance (NCQA) certification requirements.

Delegated entities will determine provider eligibility for participation and upload provider rosters to report new providers, provider changes, and provider terminations within one business day of separation. A pre-delegation and annual audit will be performed for each delegated entity.

Function	Enrollment or Credentialing	Delegated Entity Responsibility
NPI Validation	Enrollment	✓
USPS Address Validation	Enrollment	✓
Criminal Background Review/Monitoring	Enrollment	✓



State of North Carolina • Department of Health and Human Services • Division of Health Benefits (NC Medicaid)
[medicaid.ncdhhs.gov](https://www.ncdhhs.gov/medicaid) • NCDHHS is an equal opportunity employer and provider. OCTOBER/2023

Function	Enrollment or Credentialing	Delegated Entity Responsibility
Verification of Malpractice Insurance	Credentialing	✓
Education/Board Certification Verification	Credentialing	✓
Work History Verification	Credentialing	✓
Initial and Ongoing Sanction Review: MCSIS (AAR) LEIE OIG SAM NPDB License Board Sanctions	Credentialing	✓
Primary Source Verification of Licensures, Accreditations, Certifications	Credentialing	✓

WHEN WILL DELEGATED ENROLLMENT BE AVAILABLE ?

Delegated Credentialing requests will begin to be accepted closer to the launch of PDM/CVO.



Please stay tuned for updates as more information on the delegated credentialing process will be available soon.

